

[www.marineelectricalpower.com](http://www.marineelectricalpower.com)

## Special Terms and Conditions for the Installation of Customer Supplied Equipment

Marine Electrical Ltd will install customer supplied equipment subject to the following additional terms and conditions. Any prices quoted are applicable as on the 10<sup>th</sup> September 2008. Please check for current prices. The bits in *italic* are an explanation and not a part of the terms.

- 1. Marine Electrical will charge for the time taken working on your behalf to install your equipment. Our current rates are £35 per hour including VAT. The first part of the job will be charged at a minimum of 1 hour. After that it will be charged on a per minute billing cycle. *The first bit of work we do will be charged at a minimum rate of £35, irrespective of the time taken. So if we are there an hour it is £35 or for a minute the same. After that we will only charge for the time taken so if we have to nip back for 10 minutes then we will only charge for 10 minutes.***
- 2. Marine Electrical Ltd will charge 40 pence per mile whilst travelling on business relating to your installation. *We make a charge for travelling on your behalf currently this is 40 pence per mile including VAT. This charge starts when we leave our showroom or last job and finishes when we arrive back at our showroom or next job. If we have to travel to collect parts that are missing from your purchase we will also charge 40 pence per mile. If it looks like being a long journey we will always consult you first.***
- 3. Additional equipment and materials will be charged as required. *We will only carry out a professional installation on your equipment. Quite frequently equipment manufacturers fit in line fuses and other connectors in inappropriate places. It is often necessary to discard these items and fit new ones to ensure a neat and efficient installation. We only use stainless steel fittings and UV resistant ties. Where possible we use adhesive lined heat shrink. There may also be cases where connected equipment is inadequate or defective (e.g. VHF antennas) where this is the case we will replace them with new equipment. If we think that the cost of additional equipment is high, relative to the cost of the equipment we will contact you first. You can also advise us of a maximum cost of ancillary equipment. Should the cost rise above this level we will call you to obtain your permission first.***
- 4. Marine Electrical Ltd will not accept liability for loss or damage to your equipment howsoever caused. *It is your responsibility to ensure that any equipment purchased by yourself other than items purchased from us is adequately insured. Whilst we will take great care of your equipment there may be times when equipment gets damaged. In this case we cannot be held responsible.***



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5. **Marine Electrical Ltd will not be liable for equipment failure, any subsequent visits to remove faulty equipment will be charged at the applicable rates described above.** *If the equipment you have purchased proves to be faulty, either at the time of installation or subsequently we will charge you at the appropriate rate for removing the equipment. We unfortunately cannot negotiate on your behalf with your supplier. Any costs involved in returning the goods to your supplier will not be our responsibility. We would be happy to provide you with as much detail as you require to assist with any warranty claim.*
6. **Marine Electrical Ltd will not be responsible for any equipment compatibility issues.** *Many modern items of equipment talk to each other, however there can be issues with compatibility. We see many cases where new equipment has been purchased and it will either not talk to the old equipment or the expectations of the owner do not meet the capabilities of the finished system. Where this happens we cannot be held responsible for any additional labour or equipment costs. The only exception to this is where you have paid us to design the system for you.*
7. **We cannot guarantee any time scales.** *It is very difficult to guarantee any time scales when working on boats. The weather is always a problem. If equipment has to be sent back we are then at the mercy of the supplier. To reduce delays you should try to ensure that your boat is in a Marina or other safe haven for the duration of the planned work. You can also reduce the risk of equipment failure by having us bench test the equipment first.*
8. **Payment is due within seven days of invoice.** *We normally send our invoice on completion of the work. However where a project takes several weeks or there are delays beyond our control we will send out interim invoices. Payment can be made by cash, cheque, credit transfer, debit or credit card. We reserve the right to make a 2% surcharge for credit card payments. If any discounts are offered these will not be applicable to late payments.*



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